



City of Dallas

Tennis Center – Reopening Requirements

To ensure compliance with the Social Distancing Requirements of the Stay Home Stay Safe Order as it relates to the outdoor activity of tennis, the City of Dallas Park and Recreation Department has developed the following plan to reopen tennis centers, along with City guidelines developed in accordance to State, County, and City public health safety orders.

During the effective period of the Dallas County Stay Home Stay Safe Order issued on March 24, 2020 (as may be modified), City of Dallas tennis centers will reopen, as long as Tennis Professionals, tennis center staff, and their customers adhere to the protocols, directives and requirements listed below.

Any non-compliance with these requirements or those in place by the State, County, and/or City of Dallas will result in the Tennis Center operations being suspended and the location unable to operate. Patrons who fail to adhere to these requirements will be required to leave the property.

1. Limit the number of individuals in the tennis center pro shop to four (4) individuals at a time, to include tennis center staff and non-employees. Use of the restrooms should be limited to one (1) individual at a time.
2. Tennis center staff will monitor and ensure the number of individuals in the center and markings indicating six-foot distancing requirements will be placed at all points where patrons may form a waiting line.
3. Patrons may not enter the property earlier than fifteen minutes before their reservation time and must remain in their vehicles until that time if arriving earlier.
4. Follow and require compliance with all Social Distancing Requirements of the Stay Home Stay Safe Order, which include maintaining at least six-foot social distancing from other individuals, washing hands with soap and water for at least twenty seconds as frequently as possible or using hand sanitizer, covering coughs or sneezes (into the sleeve or elbow, not hands), regularly cleaning high-touch surfaces, and not shaking hands.
5. Place signage outside the tennis center entries outlining the Social Distancing Requirements in place under the Stay Home Stay Safe Order and require that players and staff replace handshakes, high-fives, etc. with other touch-less forms of greeting and celebrations.
6. Remove group seating areas and do not promote seating.
7. Conduct no indoor events.

8. Conduct, allow or sponsor no tournaments, competition, trainings, practice instruction or other types of similar activities so the Social Distancing Requirements are adhered to the fullest extent possible and public health is not placed in jeopardy.
9. Disconnect and remove all drinking water stations from the center and advise players to purchase or bring their own beverages prior to their reservation time and consider providing sealed bottled water to players.
10. Patrons will only be allowed to make online and/or phone reservation for singles and doubles play.
11. Tennis pros will reserve only every other court for doubles play until further notice.
12. After completing play, require players to go directly to their cars to leave the tennis center.
13. Require players to personally dispose of any trash they may have in receptacles provided by the tennis centers and to not leave trash on courts or common areas.
14. Update the tennis center's website to provide the requirements provided herein.
15. Increase the frequency of routine cleaning, sanitization and disinfection of all locations, especially all common and high traffic areas, and frequently touched surfaces and provide protective gloves to all staff performing such cleaning.
16. Restrooms must be cleaned, sanitized and disinfected every thirty (30) minutes while the tennis center is open with a log for staff to document all cleanings. Access to other areas of the tennis center pro shop should be cordoned off and customers should only be able to access restrooms.
17. No merchandise (e.g., hats, shoes, shirts) may be sold during this time. Tennis balls and racquets may be sold. Merchandise areas will be barricaded, and no browsing will be allowed.
18. Increase any hand sanitizer or hand cleaning stations on the tennis courts as supplies allow.
19. Ensure approved antimicrobial products are used for all sanitation procedures. Train all staff on hygiene, sanitation and food handling to learn about epidemic prevention and control.
20. Ensure staff can recognize the symptoms of COVID-19 and know how to act responsibly if they detect or exhibit symptoms.
21. Tennis center staff shall take the temperature of each staff member prior to beginning their shift. If the staff member exhibits a temperature of, or greater than, 100.4 they shall be sent home. Tennis center staff shall keep a log of the temperature checks which will be made available upon request by the City of Dallas or other applicable government entity (e.g., Dallas County Health Department, City of Dallas Code Enforcement).
22. Wipe down chip reader and any hard surface after each use.